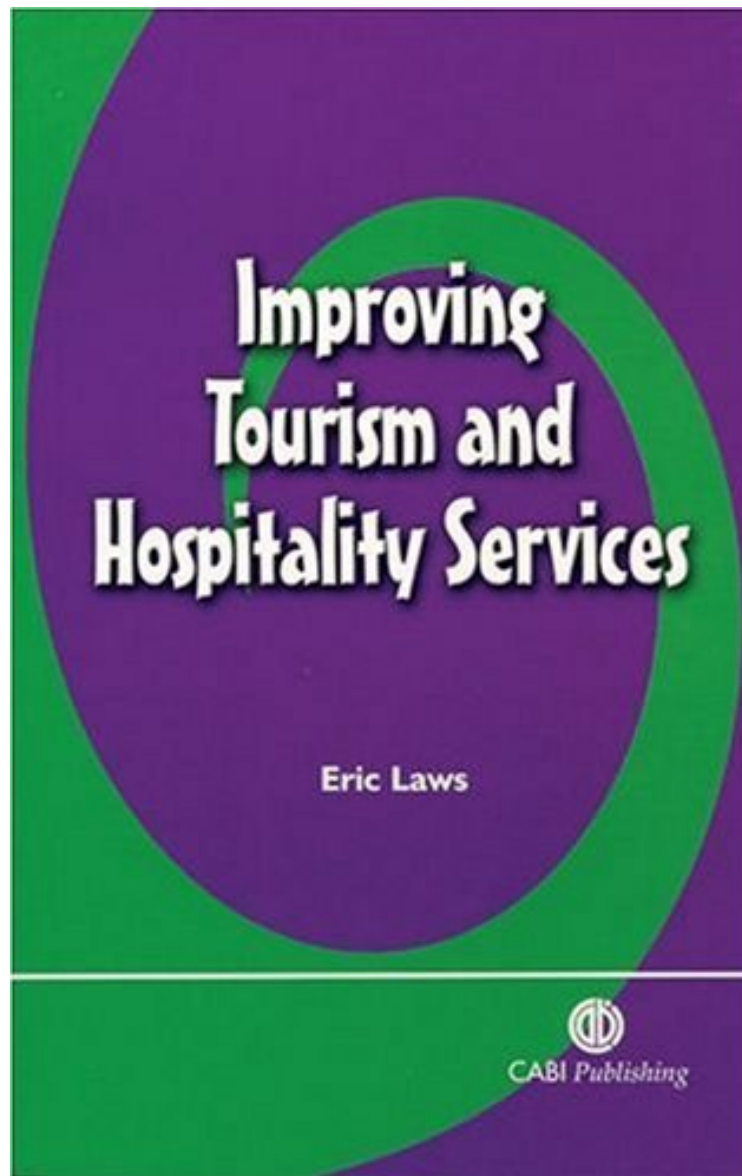


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Improving Tourism and Hospitality Services

Eric Laws

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Consumer satisfaction is a key issue for all those involved in tourism and hospitality services. Through a multitude of

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About the AuthorEric Laws